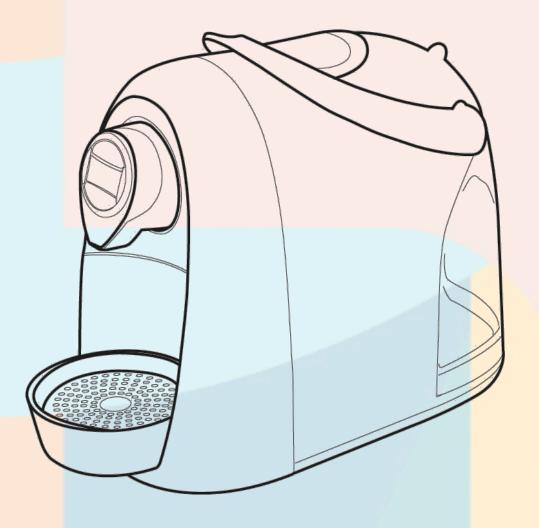


How to Use and Care for Your Curve







hotline: 852 2812 0428

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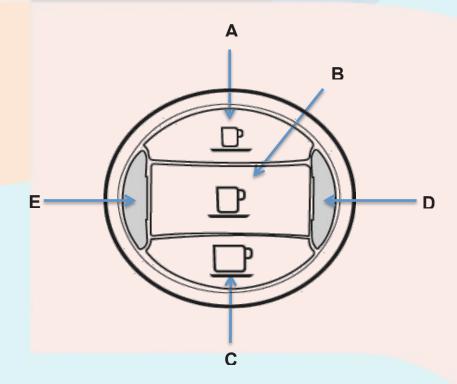
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Get to know the important buttons & lights that will allow you and The Curve to communicate!



A: "Small cup" button (pre-set at 50ml);

B: "Medium cup" button (pre-set at 100ml with high pressure);

C: "Large cup" button (pre-set at 100ml with low pressure);

D: "Descaling" indicator light;

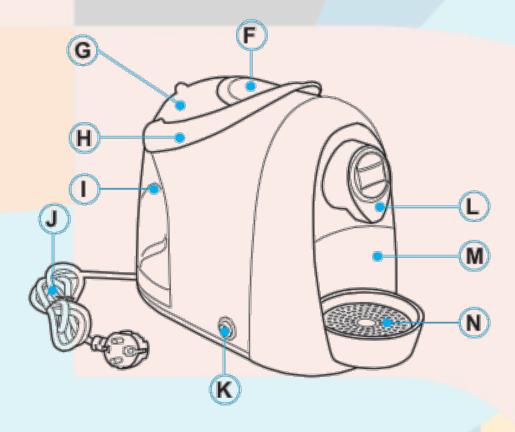
E: "Multifunction" indicator light;





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Get to know The Curve's key parts!



F: Capsule compartment;

G: Water tank cover;

H: Lever for opening/closing capsule compartment;

I: Water tank;

J: Power cord;

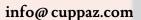
K: Power on/off switch;

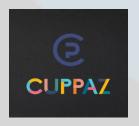
L: Dispensing spout;

M: Used capsule drawer;

N: Drip tray;







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This part should be read carefully: it's about safety!

The Curve was designed for domestic use and similar purposes. For example the Curve likes it in staff kitchen areas in shops, offices and other workplaces. Also in hotels, lodges, motels, Bed & Breakfasts and other residential environments. The Curve can consume 15 to 20 capsules a day.

The Curve only recognizes Cuppaz/Caffitaly System capsules. The combination of the smart technology in these capsules and the technology in The Curve will make you a delicious beverage! Please don't try to give The Curve another type of capsule as this will not work and could lead to malfunctioning.

Please only use The Curve as directed here. It means that our guarantee to you can be fulfilled. When the Curve has been used improperly (in a way not explained here), our manufacturer can't be responsible for injury or damage. Sorry!

After removing the packaging, check that The Curve is not damaged. If damage is found, or upon the first sign of a defect (unusual noise or odors), or if any problem occurs inside The Curve, don't use it and contact Cuppaz at info@cuppaz.com or call the Cuppaz hotline at: 852 2812 0428. We'll get you an undamaged Curve right away!

Don't leave the packaging elements (plastic bags, etc.) within reach of children, as they are potential sources of danger for them.

Only use The Curve if the power cord is intact. If the cord is damaged you can get an electric shock, so please don't plug it in anywhere. Again: contact Cuppaz at info@cuppaz.com or call us at 852 2812 0428 for a new machine.

Only use and store The Curve indoors. Make sure the electrical elements, plug and cord, remain dry. Never submerge The Curve in water (it doesn't swim!).





Protect The Curve from sprays and drips. Water and electricity together can cause danger of electrocution.

Only connect The Curve to power outlets complying with the requirements of the law. Make sure that the power supply voltage matches the rating shown on the data plate, located on the bottom of The Curve.

The surface on which The Curve is installed must be level, solid, stationary and heat resistant; the bearing surface must not exceed an angle of 2°. No wobbly surfaces for The Curve!

Do not allow The Curve to be used by children or persons with impaired mental, physical or sensory faculties or insufficient experience and/or skills, unless they are under the careful supervision and guidance of a person responsible for their safety. This is to avoid accidents.

Don't leave The Curve's power cord near hot surfaces, sharp edges or other sharp objects that can damage it.

Never place your hands inside the capsule compartment as this can cause injury.

Always close the lever of the Curve. Never open the lever while a beverage is being dispensed.

Never remove machine parts, except those indicated in this guide for daily maintenance.

Don't insert objects into the openings as this could cause electric shocks. Don't attempt any operation on The Curve that is not described in this guide. Contact Cuppaz for support at info@cuppaz.com or call us at 852 2812 0428.

Don't pull on the power cord to disconnect it. Remove the plug instead to avoid damaging it.



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Descale the appliance regularly, following the instructions provided. The Curve may be damaged if you skip descaling. The Curve will let you know when to descale.

Clean The Curve carefully and regularly following the guidelines. If it is not cleaned, the build-up that forms may be bad for your health. Unplug The Curve and allow it to cool before cleaning.

If you do not expect to use The Curve for a long period of time (leaving on vacation, etc.), please unplug it.

Thanks for helping us make your experience with The Curve a safe, pleasant, and inspiring one by following these safety guidelines!



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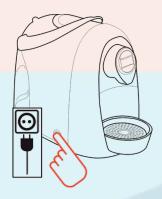
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First time using The Curve? Or haven't used The Curve in awhile? Follow these 5 steps for the priming cycle!

1. Fill the tank with fresh, still water.



2. Plug in The Curve and turn it on.



3. Make sure the lever is closed.

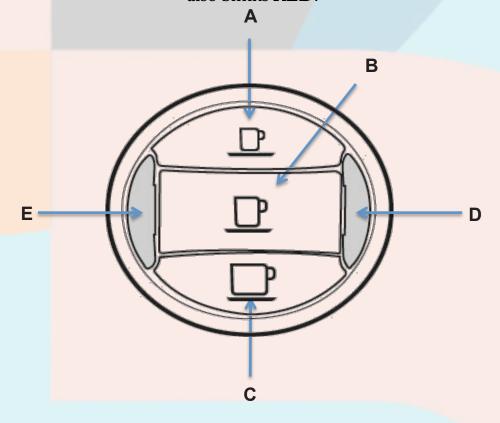






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As well as buttons A, B (blinking white) and C (blinking blue), warning light E also blinks RED.



4. Place a large container (at least 250 ml) under the dispensing spout.



5. Press one of the buttons A, B, or C. Wait for The Curve to complete the priming cycle and fill with water. Warning light E will switch off.

NOTE: if, at the end of the priming cycle, buttons A, B, and C and warning light E continue to blink, repeat the procedures as listed in the previous step.

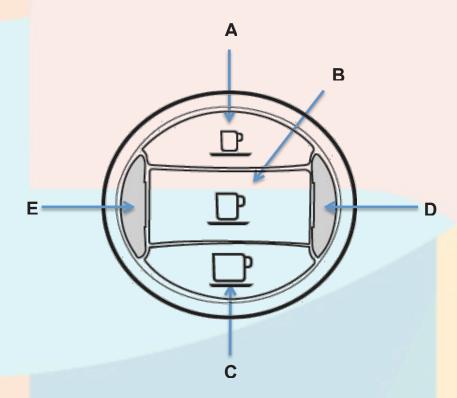




Rinsing in 3 steps after the priming cycle

Buttons A, B, and C will blink simultaneously when The Curve is warming up.

- 1. When buttons **A**, **B**, and **C** turn on and remain steadily lit, perform a rinse by pressing button **B**.
 - 2. Press the **B** button again to perform a second rinse. Wait for The Curve to complete the rinse cycle.

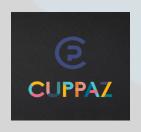


3. At the end of this operation, empty out the water from the used capsule drawer.





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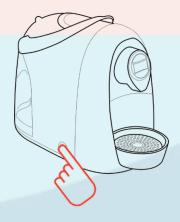
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Turning on The Curve in 2 steps

1. Fill the tank with fresh, still water.

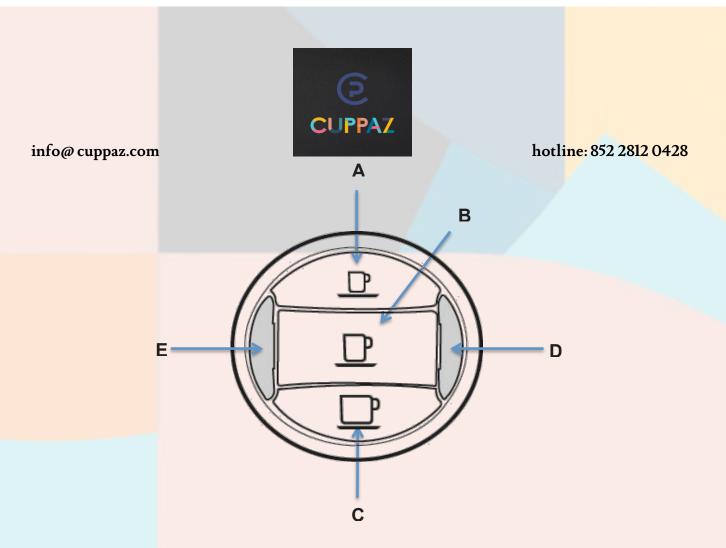


2. Switch on The Curve by pressing the power on/off switch.



Buttons A, B, and C will blink simultaneously to tell you that The Curve is warming up. When the buttons remain steadily lit, The Curve is ready to use.



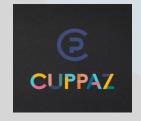


Adjusting for cup height in 1 step

The Curve can be adjusted for the use of large cups or small cups. The machine is initially set for the use of large cups. For the best results when using small cups, lift and turn the grid on top of the drip tray.







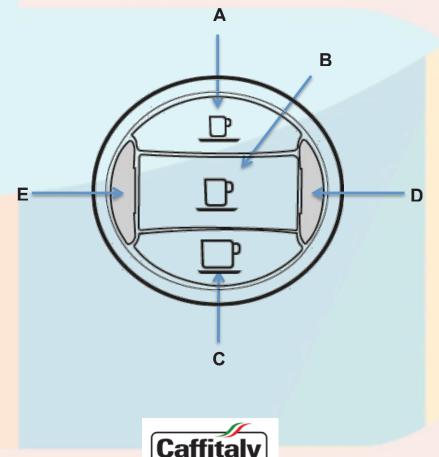
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The Correct Use of Buttons A, B, or C

To dispense a beverage, use button **A**, **B**, or **C**. Please carefully read the top foil cover of the capsule to know which button we recommend you to press. Button **A** (1st from the top, lit in **WHITE**) is typically for espressos, Button **B** (2nd from the top, lit in **WHITE**) is typically for the milk and hot chocolate, and Button **C** (3rd from the top, lit in **BLUE**) is typically used for filter coffee or teas.

Do not use button **C** for espresso or any other coffee with an intense flavor. In this function the machine is set for low pressure and this reduces the "crema" (the thin creamy layer on top of the espresso), diminishes the flavor of the coffee, and could cause a break in the flow.

NOTE: Traces of the beverage just dispensed may remain in the circuit of The Curve. To retain maximum beverage flavor, we suggest rinsing between beverages. Rinsing is easy: simply dispense a beverage using button B without inserting a capsule.

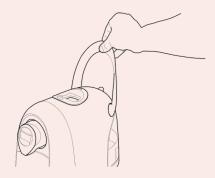




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Dispensing Your Beverage from The Curve in 7 steps

1. Raise the lever to open the capsule compartment.



2. Read the top foil cover of the capsule to know which button you'll have to press and then insert the capsule into the capsule compartment, pressing gently.



3. Close the lever fully.





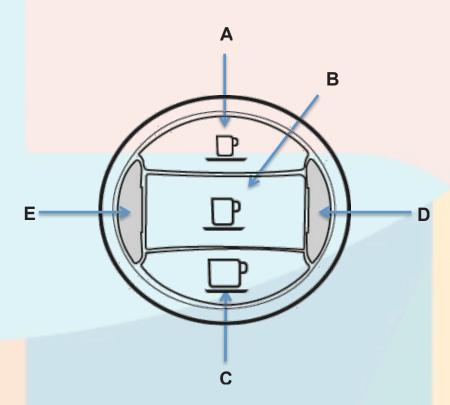


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4. Place an appropriate sized cup under the dispensing spout.



5. Press the correct sized button A, B, or C that was indicated on the top foil cover of the capsule.



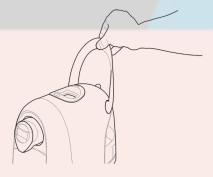
The pressed button will flash. The Curve will stop dispensing on reaching the programmed quantity and emit a beep.





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6. Raise the lever to eject the used capsule into the drawer.



7. Close the lever.

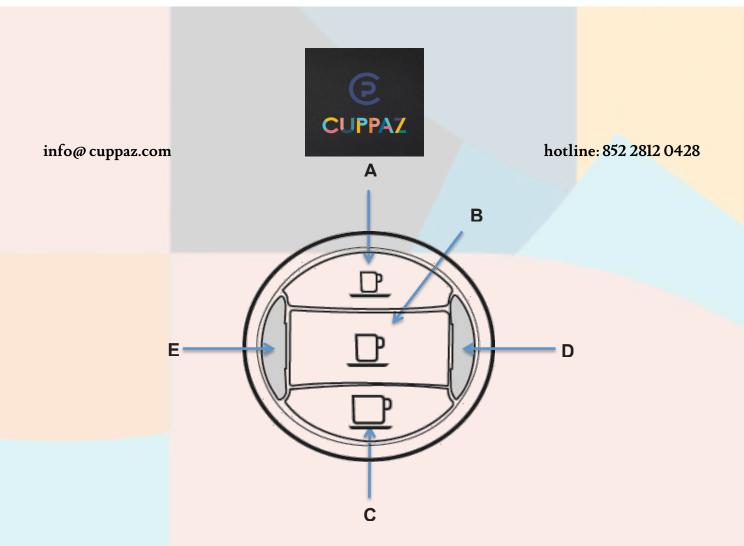


Reprogramming the quantity of beverage

The Curve comes with factory-recommended quantity settings for each of A, B, and C, but you can reprogram this to personal taste and the size of the cups you're using. However the factory recommended settings are considered to be the optimal quantities to achieve a desirable and tasty beverage. Changing the quantities will change the taste of your beverage.

1. Follow steps 1 to 4 of "Dispensing your beverage from The Curve" and then do the following: Press and hold the button A, B, or C you want to reprogram.





On reaching the desired amount of beverage, release the button.

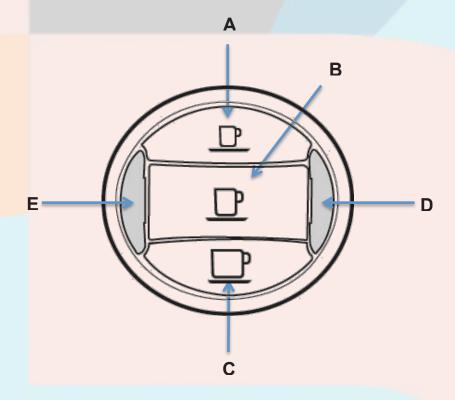
Now the button is reprogrammed. The quantity of beverage dispensed can be programmed from a minimum of 20ml up to a maximum of 250 ml.





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How the Curve communicates with you



"I need to be descaled"

When warning light D blinks yellow and the machine beeps 3 times, a descaling cycle should be carried out (see section on "How to descale The Curve").

"I am warming up"

Buttons A, B, and C blink simultaneously. Wait until they stop blinking.

"I've run out of water"

When warning light E blinks red and the machine beeps 3 times followed by a single intermittent beep, the water tank is empty (see section on refilling the water tank in 3 steps).

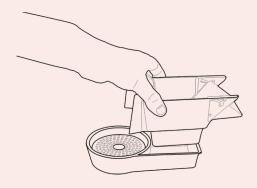




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"My capsule drawer is full"

When the lever cannot be lowered, the used capsule drawer should be emptied.



"You raised my lever while I was busy dispensing a beverage"

Raising the lever while dispensing a beverage may cause splashes of hot water and danger of scalding! Warning light E blinks red. The Curve will immediately stop dispensing to be safe. To resolve, follow these 2 steps:

1. Close the lever.



2.Press one of the buttons A, B, or C to reset the alarm and The Curve is ready for use again.





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Refilling the water tank in 3 steps

1. Fill the water tank with fresh, still water.



- 2. Press one of the buttons **A**, **B**, or **C**. Wait for The Curve to complete the priming cycle and fill with water.
- 3. When buttons A, B, C turn on and remain steadily lit, The Curve is ready for use.





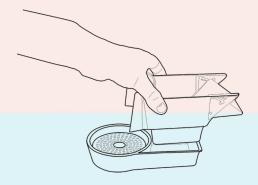
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Daily Cleaning and Maintenance of your Curve in 5 steps

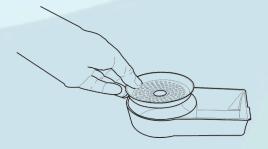
1. Remove the drip tray and used capsule drawer.



2. Lift the used capsule drawer and empty and rinse it.



3. Remove the grid. Empty the drip tray and rinse it out with water.

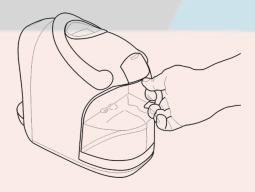






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4. Remove the water tank; empty and rinse it.



5. Use a soft cloth and a neutral detergent to clean the surfaces of The Curve. Do not use jets of water to clean The Curve.



The plastic parts of The Curve, including the water tank, are **not** dishwasher safe.

So please do not put these parts in the dishwasher.



The Curve helps you save energy

The Curve will automatically reduce consumption one hour after it was last used. Buttons A, B, and C blink slowly and sequentially. To restore normal operating conditions, press any button or raise the lever. The Curve will start warming up. When the buttons A, B, and C turn on and remain steadily lit, The Curve is ready for use.

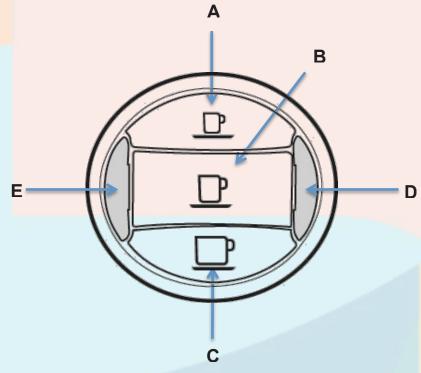




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The Curve will let you know when its time to descale

The Curve features an advanced program that monitors how much water is used to dispense beverages. This measurement provides the user with indications as to when The Curve needs to be descaled. When warning light D blinks yellow and the machine beeps 3 times, a descaling cycle should be carried out, as illustrated below. It is advisable to use the Caffitaly System descaling agent. It is designed to comply with the technical characteristics of The Curve, in full observance of consumer safety.



Please read the directions for use on the packaging of the descaling agent carefully. Avoid contact with eyes, skin and machine surfaces. A person must be present during the operation. Do not use vinegar: it could damage your appliance!

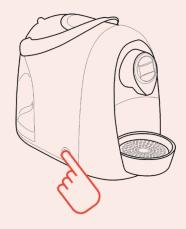




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How to descale The Curve in 13 steps

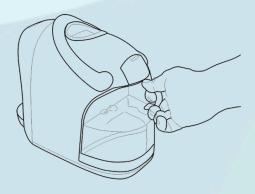
1. Switch The Curve off by pressing the power on/off switch.



2. Empty and rinse out the used capsule drawer and drip tray.



3. Remove and empty the water tank.







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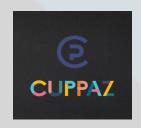
- 4. Mix the contents of a bottle of Caffitaly System descaling agent with approximately 750 cc. of water (a total volume of 1 liter) and pour into the tank.
 - 5. Place a container (at least 1 liter) under the dispensing spout.



6. Make sure that the lever is lowered and there is not a capsule inside the capsule compartment.

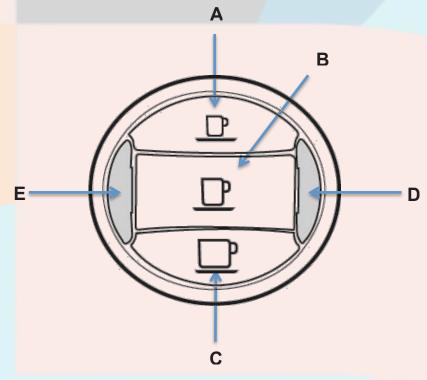


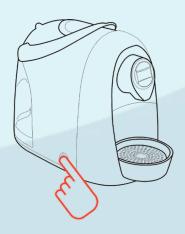




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7. Press and hold buttons A and B while switching The Curve on by pressing the power on/off switch.





Button B will light up, while warning light D and E blink yellow and red respectively and alternately.

8. Press button B to start the descaling cycle.





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The Curve dispenses the descaling solution at intervals (5 doses with a 4-minute pause between each one, for a total duration of about 25 minutes). During this step,

when the buttons must not be pressed, warning light D and E blink yellow and red respectively and alternately.

9. When the first phase is over, button B lights up and The Curve beeps repeatedly. The water tank is empty. Carefully rinse out the water tank and refill it with fresh water.



10. Empty and rinse the used capsule drawer, the drip tray and the container used and put all 3 back in place.

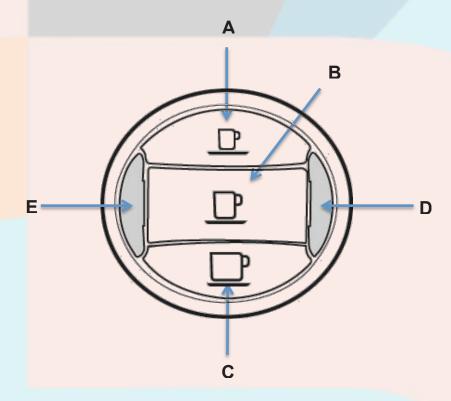






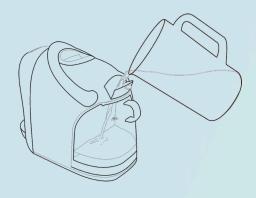
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11. Press button B to start the rinse cycle.



Rinse water (about 500 ml) will be run through The Curve. During this step, warning light D and E blink alternately (twice yellow and twice red respectively). When the rinse cycle is complete, the machine beeps and buttons A, B, and C blink at the same time. This means that The Curve is warming up. When the buttons turn on and remain steadily lit, The Curve is ready for use.

12. Carefully empty and rinse out the water tank and refill it with fresh, still water.







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13. Empty and rinse out the used capsule drawer and drip tray.



Troubleshooting with The Curve

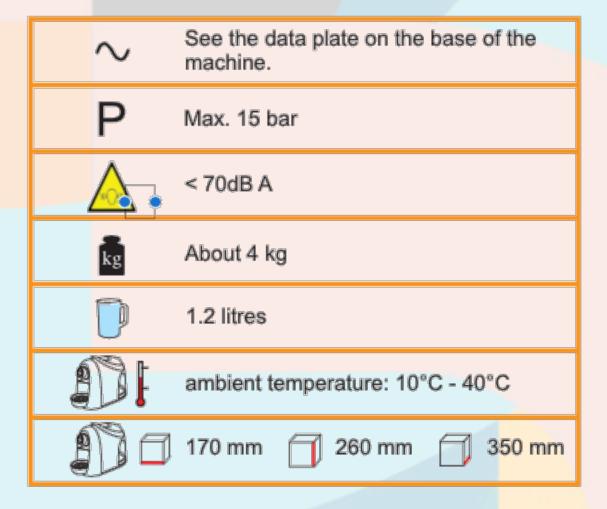
| | | 1 |
|---------------------------------|----------------------------------|---|
| Problem | Possible Cause | Solution |
| No beverage is coming out. | The water tank is empty. | Fill the tank with fresh water. |
| Warning light E blinks RED. | | Press a button A, B, or C to |
| | | refill the circuit. When the |
| | | buttons remain steadily lit, the |
| U) | | Curve is ready for use. |
| The beverage is not hot | - Cold cups. | - Preheat the cup. |
| enough. | - Scale build-up in The Curve. | - Descale The Curve. |
| The lever cannot be lowered. | - The used capsule drawer is | - Empty out the used capsule |
| | full. | drawer. |
| | - Capsule stuck inside the | - Remove the used capsule. |
| | machine. | |
| Warning light E is lit steadily | Heating problems. | Switch The Curve off and on |
| in RED. | | again. If the problem persists, |
| | | contact Cuppaz at |
| | | info@cuppaz.com or our |
| | | Hotline: 852 2812 0428 |
| When a button is pressed to | In comment quantity | Dong grow the quantity |
| dispense a beverage, The | Incorrect quantity programming. | Reprogram the quantity associated with that button. |
| Curve seems to work but then | programming. | See section on "Programming |
| stops without dispensing any | | the quantity of beverage in a |
| beverage or only dispenses a | | cup". |
| tiny amount. | | cup . |
| Espresso is dispensed very | Button C was used with an | Use button A . |
| slowly, and is of poor quality. | espresso capsule. | |
| | | |





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Technical Data on The Curve



The materials and objects in contact with food products comply with the requirements of European Regulation 1935/2004.





Recycling and Responsible Disposal



The Curve has been manufactured using high quality materials that can be reused or recycled. Dispose of The Curve in a suitable waste collection center.

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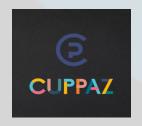


In Hong Kong there are recycle centers for electronic equipment. At the end of its useful life, The Curve should not be disposed of with unsorted household waste. It should be taken to a suitable selective waste collection center set up by the local authorities. More information can be found here:

http://www.gov.hk/en/residents/environment/waste/wast eredrecyc.htm.

Separate collection of electrical household appliances help the environment because the materials of The Curve can be recovered so as to achieve significant savings of energy and resources. The crossed-out wheelie bin symbol highlights the need to dispose of electric appliances separately. The packaging is made from recyclable materials.





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Scan to Order Cuppaz Machines



Scan to Order Cuppaz Capsules

